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|  | MAIA  NAPIER  Software QA Engineer |
| CONTACT  (817) 471 5147  mjnapier99[@gmail.com](mailto:mjnapier99@gmail.com)  [LinkedIn](http://www.linkedin.com/in/maia-napier-800173209) Skills **Platforms:** iOS, Android  OS  **Browsers:** Chrome, Safari, Firefox, Edge  **Tools:** Chrome DevTools BrowserStack, Xcode, Android Studio, ADB, UNIX, Jira, TestRail  **API Testing:** REST API, Postman,  **Testing Types:** Regression Testing,  Manual Testing, End-to-End, UI testing, Cross-Browser testing, Functional testing  **Methodologies:** Agile, SCRUM, Waterfall | summary Detail-oriented Software QA Tester with hands-on experience in evaluating software functionality and executing test cases to ensure product quality. Proficient in functional, UI, smoke, and regression testing, with expertise in tools such as TestRail, Jira, and Chrome DevTools. Adept at collaborating with cross-functional teams in Agile environments, ensuring 99.5% test coverage and maintaining a 98.7% defect resolution rate. Leveraging Strong communication skills and a background in legal support to improve project documentation and client interaction. Lastly, always open to learning. US Citizen. Experience**Intern QA Tester | TalentNow | Remote | 04/2024 – Present**  * Conducted functional, UI, smoke, and regression testing on Mobile and Web platforms and devices, ensuring 99.5% test coverage * Identified and reported 150 issues in Jira, maintaining a 98.7% defect resolution rate within specified timelines * Created 150 detailed test cases in TestRail and executed them according to 95% business requirements, resulting in a 100% alignment with project objectives. * Performed browser compatibility testing across Chrome, Safari, Firefox, and Edge, detecting and resolving 85% of compatibility issues. * Utilized Chrome DevTools to efficiently identify and address network errors, reducing troubleshooting time by 40%. * Participated in weekly Scrum meetings, providing timely updates on findings and bug fixes to cross-functional teams.   **Legal Assistant | Badmus & Assoc. | Dallas, TX | 11/2023 – Current**   * Improved production and awareness by creating training guide for legal assistant duties. * Maintained organization with templates used in communication with clients. * Assisting with attorneys communication with clients by sending out important updates daily. * Attend monthly meetings with team to ponder ways to improve productivity as well as setting goals to obtain them.  Education **Bachelor of Science – Criminal Justice**, Texas State University, San Marcos, TX  Careerist, Software QA Engineering, (2024), No. 00041864-G **(Certification)** |